

ACCEPTABLE USE POLICY

This Acceptable Use Policy (“**Policy**”) identifies prohibited uses of the Services made available to you under our Terms of Service located at <https://vocalbridgeai.com/legal/terms>. Any capitalized term not defined in this Policy shall have the meaning given to it in the Terms of Service. Vocal Bridge may update this Policy upon notice to you. We do not allow the Services to be used for the following:

Deceptive or misleading activities. This includes using the Services to:

- Impersonate a human by presenting results as human-generated, or using results in a manner intended to convince a natural person that they are communicating with a natural person;
- Engage in coordinated inauthentic behavior or disinformation campaigns;
- Generate deceptive or misleading comments or reviews;
- Plagiarize or engage in other forms of academic dishonesty.

Abusive or fraudulent activities. This includes using the Services to:

- Attempt to override or circumvent safety filters or intentionally direct the product or service to act in a manner that contravenes our policies (including this Policy);
- Promote or facilitate the generation or distribution of spam;
- Generate conversations for fraudulent activities, scams, phishing or malware;
- Compromise security or gain unauthorized access to computer systems or networks, including spoofing and social engineering;
- Violate any natural person’s rights, including privacy rights as defined in applicable privacy law;
- Track or monitor an individual without their consent;
- Inappropriately use confidential or personal information;
- Interfere with or negatively impact our products or services;
- Utilize Input or Output to train or have trained an AI model (e.g., “model scraping”).

Illegal, malicious or highly regulated activities. This includes using the Services to:

- Provide instructions on how to create or facilitate the exchange of illegal substance or goods;
- Encourage or provide instructions on how to engage in or facilitate illegal or high-risk services such as human trafficking, erotic acts, sexual activities or prostitution;
- Design, market or distribute weapons, explosives or other dangerous materials;
- Provide instructions on how to commit, facilitate or encourage any type of crime.

Activities with a high risk of economic harm. This includes using the Services to:

- Engage in multi-level marketing or pyramid schemes;
- Gamble or bet on sports;
- Engage in payday lending activities;
- Automate determinations about the eligibility of individuals for financial products, insurance, creditworthiness, public assistance services or decisions regarding eligibility for housing, including leases and home loans;
- Automate determinations about the admissibility of individuals to educational institutions, or the employability of individuals or other employment determinations.

Violent, hateful or threatening activities. This includes using the Services to:

- Further violent extremism;
- Describe, encourage, support or provide instructions on how to commit violent acts against persons (including self-harm), animals or property;
- Encourage hate speech or discriminatory practices that could cause harm or adverse impact to individuals or communities based on their protected attributes, such as race, ethnicity, religion, nationality, gender, sexual orientation or any other identifying trait.
- Encourage or engage in any form of self-harm;

- Shame, humiliate, bully, celebrate the suffering of or harass individuals.

If you have any questions about whether your activity or use case is permitted or prohibited by this Policy, please email us at support@vocalbridgeai.com.